

April 27, 2018

ShelterCare  
499 West 4th Ave  
Eugene, OR 97401

RE: Home Starter Kits

To Whom It May Concern:

Please allow me to introduce myself as the Program Manager for ShelterCare's Housing Services for Families. In this role I am privileged to see how the community's efforts are deeply rooted in compassion and characterized by common-sense and practical actions that make a difference. ShelterCare HSF serves 200 families each year. Our services are complemented by the donation of home starter kits.

The Home Start kits are truly a blessing to the individuals and families that we serve. Many of our families come to us with nothing or very little for the home. When we get our families into housing, the home starter kits provide some everyday essentials and helps so they can save money for other necessities. The home starter kits give a family a sense of relief. They have so many things on their mind that having this to keep them afloat makes it easier for them to focus on other important issues. Every family that receives these home starter kits are so shocked and humbled by what they get. They are usually overcome by emotion and thank us over and over again. They are very appreciative for these and feel very blessed.

The Home Starter Kit program is one that is very meaningful and practical for the families we serve. As a long-time service provider in this community, I commend the Home Starter Kit program for their generous and effective work with families.

Sincerely,

Susanne Fendler  
Program Manager Housing Services for Families

*ShelterCare enriches lives through exceptional services  
that nurture hope, opportunity, and dignity.*